

Munsolve House  
Beyers Naude Drive 248  
Rustenburg  
0299

Tel: (014) 592 7135  
Faks: 086 684 3719



"Munsolve" on Facebook and Twitter

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www.munsolve.co.za

P.O. Box 21109  
Protea Park  
Rustenburg  
0305



# MUNSOLVE

*Municipal problems solved*

**Fed up with inaccurate municipal bills?**

**Contact MUNSOLVE. We will, We can and We know how!  
Residents / businesses can testify to peace of mind and thousands, some even  
millions, saved by MUNSOLVE.**

## MUNSOLVE services:

- *Investigating and request* for adjustment of wrong charges on municipal accounts.
- *Private reading of meters & updating* of readings with the Municipality.
- *Dispute resolution and adjustments* on inaccurate municipal charges.
- *Application for clearance certificates* and objection / disputes on inaccurate clearance figures.
- *Obtain and e-mailing* of a copy of municipal account if not being received.
- *Obtain actual cash refund* of credits on municipal accounts.
- Support with *final demands, restrictions / termination of services & legal action instituted.*
- *Verification of historical consumption and basic charges for Body Corporates and HOA's.*
- *Monthly verification of municipal charges on your municipal bill.*

## **PLEASE NOTE!**

**MUNSOLVE BK** specializes in the above. **MUNSOLVE** renders services to ensure that your municipal account has been billed accurately in accordance with prescribed policies, by-laws and tariffs. You pay per account for services rendered. **MUNSOLVE** believe in our ability to add value, therefore a part of our fee is based on risk. Do not approach us if you do not believe we can help!! If your municipal account is wrong - we will get it rectified!!

Contact Rustenburg: 014 592 7135 between 7h30 and 16h30 (office hours), Frans (083 321 4467), Munya (071 195 4018) or visit our head office at 248 Beyers Naude Drive, where we have a team of experts waiting to help you. Expanding shortly also to Pretoria and Johannesburg.

In Bela-Bela, Limpopo, call Bellinda on 079 646 6837 or visit her at 43 Luna Road, next to PSG offices.

**Tired of inaccurate municipal accounts? Fed up with nobody responding to your concerns? MUNSOLVE can help save money and offers peace of mind!!!**

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*Municipal problems solved*

**Keelvol en moeg gesukkel?**

**Nader MUNSOLVE. Ons wil, Ons kan en Ons weet hoe!  
Inwoners / besighede getuig van gerustheid en duisende, selfs miljoene,  
deur MUNSOLVE verkry.**

## MUNSOLVE dienste:

- *Beswaar teen foutiewe waardasies en kategorië op waardasierol.*
- Nagaan, ondersoek, registreer dispute en versoek regstellings van foutiewe heffings op
- munisipale rekeninge gebaseer op foutiewe lesings, skattings, basiese heffings en eiendomsbelasting.
- Verkryging van *uitklaringsertifikaat* en beswaar / dispuut teen foutiewe uitklarings uitgereik.
- Verkryging van maandelikse rekening indien nie ontvang.
- Opvra van krediete op munisipale rekeninge.
- Bystand met *finale kennisgewings / staking & beperking van dienste en regsaksie ter vordering.*
- Administrasie van munisipale rekeninge van Beheerliggame en / of Huiseienaarsverenigings.
- *Maandelikse* nagaan van munisipale rekening - ons maak seker u betaal nie te veel!!!

## **NEEM KENNIS!**

**MUNSOLVE BK** spesialiseer in bostaande. **MUNSOLVE** gaan u spesifieke rekening na om akkuraatheid te verseker in terme van werklike verbruik en toepaslike wetgewing, verordeninge, beleid en tariewe. U betaal vir ons diens per munisipale rekening. **MUNSOLVE** kan en glo in wat ons doen - daarom baseer ons ons fooie deels op 'n vaste bedrag en deels op sulkses behaal.

Moet **MUNSOLVE** dus nie nader as u nie verwag dat ons sukses kan behaal en regstellings op u rekening sal verkry nie. As u rekening verkeerd is - sal ons dit laat reg stel!!

Kontak: 014 592 7135 tussen 7h30en 16h30 (kantoor ure), Frans (083 321 4467), Munya (071 195 4018) of besoek ons Hoofkantoor te Beyers Naude Laan 248, Rustenburg. Op Bela-Bela, kontak Bellinda op 079 646 6837 of besoek haar by Lunaweg 43, langs PSG kantore. Eersdaags ook in Pretoria en Johannesburg.

**Keelvol (selfs g@tvol) vir foutiewe munisipale rekeninge?**

**MUNSOLVE is die onbetwiste markleiers as u werklik hulp nodig het.**